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# **Editorial Committee**

Mr Satish S. Munnolli Dr. B. S. Kademani Mrs Sunita Kolekar Dr Veeresh Hanchinal Editorial,

# Dear Members,

It is a great pleasure to bring the first issue of **BOSLA Infoline** in 2009 after having a national conference on 1<sup>st</sup> and 2<sup>nd</sup> of May organized by BOSLA in association with C-DAC, Mumbai. As it has been mentioned earlier this issue will focus on Web Content Management System (WCMS or Web CMS) followed by other news.

In reality CMS is a concept rather than a product. It is a concept that embraces set of processes to execute the desired results.

As per Wikipedia Web content management system is content management system (CMS) software, usually implemented as a Web application, for creating and managing HTML content. It is used to manage and control a large, dynamic collection of

# **Published by**

Dr. Muttayya Koganuramath, Chairman, Bombay Science Librarians' Association (BOSLA), Tata Institute of Social Sciences, Deonar, Mumbai – 400 088 Web material (HTML documents and their associated images). A WCMS facilitates content creation, content control, editing, and many essential Web maintenance functions.

WCMS tool enables and facilitates to create, manage and control a large, dynamic collection of Web material viz., HTML documents and their associated images with ease. CMS facilitates document control, auditing, editing, and timeline management.

The main objective of any CMS is increased integration and automation of processes that support efficient and effective delivery of Internet information that has focus on specified user group. In Library and Information science scenario WCMS has a great potential and application to manage the digital web contents in this ever increasing information in electronic format in this internet era. Professionals are using this application tool extensively to give an exposure to the contents available in specific discipline to optimize the usage of resources to the maximum extent.

It is a real challenge for LIS professionals to design, develop and host a page that has a professional look as the library professionals have limited learning and exposure on IT concepts in their LIS curriculum. Managing and maintaining the e-content of a library is a challenging and every day task for professionals. The nature of e-content of library on such systems contains information that is generated within, digitized contents, links of external sources subscribed and free information available in web. The role of LIS professionals to manage and maintain contents on such system is still challenging as the professionals are not trained for such specific activities. It needs technical support from IT professionals and programmers to design a web page to manage the econtent. Simultaneously to manage and maintain the contents is an expensive affair.

It is observed that majority government institutes developed their own web pages using HTML and DHTML those have descent look using text editor – Note Pad. On the other hand most of the corporate companies outsource this activity to have professional look and better appeal of their website on the internet, as these sites project image of the organization in the web world.

WCMS to a great extent eased the activity of professionals to create, edit, manage and finally publish in a number of formats with variety of contents such as text, graphics, video, documents etc independently with professional look without having any technical training. A computer literate can easily handle WCMS software to upload, edit and manage the contents with ease.

There are strategies for professionals to design their library home pages using open source codes of WCMS to bring professional look without cost to the organization or at a low cost. LIS professionals can approach their expert known colleagues in the field, request IT personnel in the departments, approach computer training schools to take as a project for one of their students and even libraries can absorb IT back ground trainees to complete their tasks. Once it is installed and set on a server it's easy for any individual to upload, manage, re-organize the data and keep it up to date with current information.

There are many open source CMS softwares available in the internet. The most popular ones are Joomla, Mambo, Drupal, fuzzylime, phpWebSite, phpfusion, WebsiteBaker. Librarians willing to install and experiment any CMS for designing their library website to manage the contents can check with experts on various online forums.

The use and implementation of CMS has many advantages in professional front. Library professionals need not have to depend on IT personnel for their day to day updating activities of their information and simultaneously, it enhances the capabilities, contributions and image of LIS professional in the organization.

## Further Reading:

A Web Content Management Blueprint: Planning for a content-rich, successful web site. by Ian Lurie. Source: http://www.portentinteractive.com/libr ary/cmsexplained.pdf

How to Evaluate a Content Management System by James Robertson.Source:http://www.steptwo.c om.au/papers/kmc\_evaluate/index.html

Web Content Management Systems in Higher Education by Wayne Powel and Chril Gill. Educause Quarterly, 2003, No. 2, 43-50 Content Management System: Tutorial Source: <u>http://www.interaktonline.com</u>

Satish Munnolli

#### News

Tata Consultancy Services has won Special Libraries Association (SLA) USA's 'Centre of Excellence Award (COEA) for the year 2009

TCS Library Network has been globally recognized as excellent by the International community of information professionals. It's for the first time that this award has crossed the American shores since its inception in 2002.

By winning this award, TCS joins the league of world class libraries of Wharton School, Microsoft, Verizon, Nike, Ernst & Young, Univ of Michigan, National Geographic and Stanford Univ, among others.

(http://units.sla.org/division/dbf/award s/coe/pastwinners.html).

TCS LIC Team under the able leadership of Mr B. P. Prakash has successfully demonstrated leadership through innovative service platforms, global benchmarks and best practices.

# Exchange of experiences by LSE professionals at TISS library

Dr. Graham Camfield, Senior Assistant Librarian (Collection Development) and Dr. Mr. John Paschoud, Project manager and Systems Engineer, IT Services of London School of Economics (LSE), UK visited TISS on 23<sup>rd</sup> February 2009 in connection with research collaboration between LSE and TISS library. Over 40 BOSLA members were actively participated in the special lecture and discussed their views on professional issues.

# Visit to London School of Economics (LSE), UK by BOSLA Members

BOSLA members Dr. Satish Kanamadi and Mrs.Kiran Kaushik, both from Tata Institute of Social Sciences, Mumbai visited London School of Economics(LSE) United Kingdom on a 10 day visit from 28<sup>th</sup> June to 8<sup>th</sup> July 2009 as a part of TISS – LSE Research Collaboration with an objective of developing TISS as a



information gateway to Indian Social Science Literature. They were involved in the discussions on networking, resource sharing, integrated technological advances, automated online services and information literacy programs organized at London School of Economics Library, UK. They also visited Indian Records Office, Department of International and Political Studies, British Museum, British Library, Kings College Library, Bodleian Library and Cambridge University library.

# **National Conference on**

# PUTTING KNOWLEDGE TO WORK: Best Practices in Librarianship 1-2 May 2009, C-DAC, KHARGHAR, NAVI MUMBAI, INDIA

# Rapporteaur – General's Report

By

# Dr. Mallikarjun Angadi

## Introduction:

The Bombay Science Librarians' Association (BOSLA) in collaboration with C-DAC, Mumbai organized the National Conference on **"Putting Knowledge to Work: Best Practices in Librarianship**" at C-DAC, Kharghar, Navi Mumbai from 1-2 May, 2009.

The role of library professionals in the present internet era is drastically changing as the scope and practice of profession broadens bevond the collections reference physical and service toward remote access and systems development. In this new environment, it is very much important to build the evidence based knowledge base to practice best methods and to use evaluation techniques to constantly improve the quality of the services.

Survival of any system needs continuous efforts on improving and enhancing the

system capabilities to deliver up to the expectations and beyond in this highly competitive world. The concept applies to human capabilities too. Applying simple techniques, using appropriate tools at situations, thinking beyond conventional routines, implementing out of the box solutions, experimenting unique methods and practices are the few ways followed by many of us in our libraries.

Librarians are developing, experimenting and practicing innovative methods into their routines with application tools and technology. This intellectual knowledge implemented by our fellow colleagues in their libraries is often lost to the outside world unless it is shared amongst colleagues through discussions, presentations, blogs, emails and as papers in journals. To tap these resources from our promising Librarians it was felt to organize a national conference to discuss these practical experiences on a common platform with the theme - Putting Knowledge to Work: Best Practices in Librarianship. The idea of organizing the event was discussed in one of the BOSLA meetings held at TISS, Mumbai in the month of February 2009. It was the time to know unique practices being followed by our fellow colleagues. We wanted to see skills of practicing special librarians as resource persons for evidences and learn how to translate this knowledge into our systems.

A flier on the event was floated immediately on national e-forums for publicity. News on the event was flashed on BOSLA website with an invitation to encourage the minds of young professionals. The response was overwhelming. In all 45 full length papers were received from all over India for the national conference. All the papers are peer reviewed and 40 papers were shortlisted. From the shortlisted papers 10 papers are sent back for revision with suggestions and modifications and finally, 40 papers have been accepted for presentation and incorporating in the e-conference volume. The conference volume was brought out in the CD Form. The Editorial Committee included Dr. B. S. Kademani, BARC as Chief Editor, Dr. Mallikarjun Angadi, TISS, Ms. Truptee Shah, C-DAC, Mr. Satish Munnolli, ACTREC and Ms. Savita Rao, C-DAC as members of the editorial committee.



The Editorial Committee took the opportunity to express appreciation and thanked all those who have contributed papers to this conference in the shortest possible time.

The papers have been broadly categorized into following subthemes for the convenience of the discussion during the conference:

- Library Management and Leadership
- ICT Applications

- Resource Sharing
- Bibliometrics and Scientometrics
- Information Literacy
- Preservation and Conservation

## **Delegates to Conference:**

With regard to participation, the conference attracted a decent number of participation from different parts of the state. There were more than 70 registered participants for the conference. In all 17 papers were presented across 5 technical sessions.

# DAY ONE: FRIDAY, 1<sup>ST</sup> May , 2009

## **Inaugural Ceremony:**

The national Conference was inaugurated by lighting a lamp at the Conference room of C-DAC, Kharghar, Navi Mumbai on  $1^{st}$  May, 2009.

BOSLA-C-DAC National Conference on "Putting Knowledge to Work: Best Practices in Librarianship" was started with introduction of dignitaries on the dais. Dr. Muttayya Koganuramath, Chairman, BOSLA, introduced all the dignitaries on the dais and welcomed with a bouquet and shawl. He also welcomed the august gathering. He briefly explained about the history of BOSLA, its objectives and activities. Emphasizing the need to understand the redefined role of profession, Dr. Koganuramath stated that the deliberations of this conference will give a right direction to professionals to serve the needs of information user community.



Dr. Muttayya Koganuramath, Chairman, BOSLA welcoming Chief Guest Dr. Krishna N. Ganesh, Director, Indian Institute of science Education and Research, Pune with a bouquet and shawl.



Dr. Muttayya Koganuramath welcoming Shri. Zia Saquib, Executive Director, C-DAC, Mumbai with shawl.



Dr. Muttayya Koganuramath welcoming Shri George Arakal, Director (Administration), C-DAC, Mumbai with shawl.



Chief Guest Dr. Krishna N. Ganesh, Director, Indian Institute of science Education and Research, Pune, inaugurated the conference by lighting the ceremonial lamp along with other dignitaries.

Ms. Truptee Shah, one of the organising secretaries and Librarian, C-DAC, Mumbai gave an outline of the efforts



that have taken place to organize this conference. She sincerely acknowledged the active support of the authorities of C-DAC and BOSLA Executive Members and others. She briefed the august gathering that all efforts were made to give wide publicity for the conference through various professional discussion forums and BOSLA website. Chief Guest Dr. Krishna N. Ganesh, Director, IISER, Pune released the ebook of the Conference Proceedings.



The proceedings was edited by Dr. B. S. Kademani, Dr. Mallikarjun Angadi, Ms. Truptee Shah, Mr. Satish Munnolli and Ms. Savita Rao. The CD includes all the accepted papers of the conference.

Chief Guest Dr. Krishna N. Ganesh, in his inaugural address briefed about the need for the establishment of IISER across the country and its important



role in grooming the young scientists at the undergraduate level. He cautioned about the decline in the interest in basic science and research. He also said that there is a need to teach the undergraduates in interdisciplinary subjects rather than in compartment. He gave Bibliothek, Alexandria as one of the best modern library presently He also said that due to available. technological advances, the library focus has been shifted from acquisition to direct access to information. He mentioned the wonderful economic model in the electronic era that "you sell the product, but still it remains with you". He concluded by highlighting the importance of public libraries for the common man.



Shri George Arakal, Director (Administration), C-DAC, Mumbai spoke on the importance of libraries and their role in bridging the digital divide. He narrated his vivid experiences and encounters with the TIFR Librarian Dr. Havanur and his long association with BOSLA.



Dr. Maya Avasia, former Librarian, TIFR while giving the key note address said that knowledge is a blend of experience and information. She also said that while our own experience and insight temper our activities and judicious use of information to handle different situations better. While concluding her speech, she said that we have been experiencing daily the transition from data-information-knowledge and turning knowledge into power.



Shri. Zia Saquib, Executive Director, C-Mumbai presided DAC. over the function. He highlighted the ways in which the libraries are helping their organisations to attain certain level of achievement. He appreciated the role played by the librarians by saying that if the library is temple of knowledge, then the librarian is the priest. He highlighted the the importance of National Knowledge Commission and suggested to all the librarians to connect to NKC.



Mr. Prabakaran, General Secretary, BOSLA extended the vote of thanks in the end.

Dr. Medha Joshi, the Director of the Conference and Head, Department of Library Sciences, Tata Memorial Hospital, gave an overview of the entire conference and the schedule for the technical sessions.



## **Technical Sessions:**

Being a national conference, the organizers invited papers from wide spectrum of professionals involved in library and information science area from the different parts of the country. In fact, the response was overwhelming and quite a good number of papers received. The editorial committee headed by Dr. B. S. Kademani, and ably assisted by his five co-editors had a very daunting task of reviewing all the papers to ensure quality. Dr. Medha Joshi, Director of this conference ably directed the conference.

# Technical Session – 1: Information Literacy

The first Technical Session was chaired by Dr. Satish Kanamadi, Asst. Librarian, Tata Institute of Social Sciences and Dr. Mallikarjun Angadi, Information Scientist, Tata Institute of Social Sciences was the Rapporteur General



for the entire two day conference. Mr. Satish Munnolli, Librarian, ACTREC, Kharghar, served as Rapporteur for the first technical session.

There were seven papers in all in this session and four papers were presented by the respective authors which highlighted Information Literacy Programmes, Role of Librarians as Information Literacy Promoter, Models of Information Literacy, Information Literacy for Technology Access etc. There was a product demonstration by the Informatics India Ltd., in the end of the first technical session.

# Technical Session – 2: Library Management and Leadership

The second Technical Session was chaired by Dr. H. S. Waydande, Asst.



Librarian (Selection Grade), IIT-Bombay. Mr. Prabhakaran, TIFR was the Rapporteur. There were eight papers in

this session and five papers were presented. All the papers presented were highlighted Promoting Library Services, Best Practices in Librarianship, Case Studies etc.

# Technical Session – 3: Resource Sharing and Preservation & Conservation

The third Technical Session was chaired by Mrs. Sunita Kolekar and Mrs. Rekha Upadhye, BARC was the Rapporteur. There were in all six papers to be presented, out of which not a single paper was presented in this session. However, the director of the conference



Dr. Medha Joshi initiated a healthy discussion on the importance of resource sharing and the consortium and its benefits.

# Technical Session – 4: Bibliometrics and Scientometrics

Dr. B. S. Kademani, BARC chaired the Technical Session on Bibliometrics and Scientometrics and Mr. Ashok Managoli, IEEMA served as Rapporteur. There were seven papers in all to be presented, out of which only five papers were presented.

Before the start of this session, Dr. B. S. Kademani delivered a talk highlighting the importance of Bibliometrics and Scientometrics. He also called upon the LIS professionals to take up research in this field.

All the five papers presented in this session highlighted Publication Productivity, Citation based studies, etc. There was a lively discussion on the subject.



At the end of this session, there was a product demo of RDG Library Services, Systems and Solutions. Mr. Ashish from RDG made a comprehensive presentation of KOHA open source ILS. Features like RSS feeds, data migration etc., were highlighted in his presentation.

# **Technical Session – 5: ICT Applications**

Dr. T. S. Kumbar, Resource Centre, DA-IICT, Gandhinagar chaired the Technical Session and Ms. Nirmala Reddy, BNHS, was the Rapporteur of the session. There were thirteen papers in this session and five papers were presented. All the three papers presented in this session highlighted the Digital Library concepts, Collection Development in Digital Library, and one paper on Collection development Policy. Dr. T. S. Kumbar gave an overview of Best Practices at Resource Centre, DA-IIT.



#### Valedictory Function:

The valedictory function was held on the second day. The function was



chaired by Dr. Muttayya Koganuramath, Chairman, BOSLA and Dr. Rekha Singhal, Visiting Scientist, C-DAC was the Chief Guest. Ms. Trupti Shah, Organising Secretary, welcomed the dignitaries and the delegates. Dignitaries on the dais were honoured with mementos by the local organizers.

Dr. Mallikarjun Angadi, Information Scientist, Tata Institute of Social Sciences, Mumbai, was the Rapporteur General who presented the comprehensive report.



Dr. Medha Joshi, Director of the conference highlighted the conference deliberations of and thanked all the chairmen for ably conducting the sessions, authors for contributing papers, and the editorial committee for bringing out the conference volume and the delegates who actively participated.



Dr. Rekha Singhal, Visiting Scientist, C-DAC while delivering the valedictory speech, she called upon the library and information professionals to help the



information needy and convert India

into an intellectual capital. She also appreciated the efforts made by the organizers for successfully conducting the conference.



Dr. Muttayya Koganuramath, Chairman, BOSLA, gave concluding remarks. In his speech he said that adequate efforts are being made by BOSLA to establish linkage with National Associations. In the process of promoting the cause of skill development, technology adoption and keeping up to date in the professional development, the active collaboration is established with governmental and non-governmental organizations. In order to cope up with the fluctuating political, socioeconomic, scientific and technological changes BOSLA is endeavoring to work in a team associating concerned National and International Organizations.

## Felicitation to Organisers:

Dr. Muttayya Koganuramath, Chairman, BOSLA and Dr. B. S. Kademani, Vicechairman, BOSLA felicitated the organizers Ms. Trupti Shah and Ms. Savita Rao for organizing the conference very meticulously.

Ms. Savita Rao, Organising Secretary, proposed vote of thanks. All the delegates gave a standing ovation to the organizers of the conference with thunderous applause of claps for organising the conference very successfully.





Participants at the conference



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